

Instructions for Using Cloud PBX System for True Mobile Network Users

The Computer Center has tested the Cloud PBX system on the True mobile network and found an issue where calls connect but the speaker's voice cannot be heard on the True side in certain areas. This problem originates from the mobile network provider, not the Cloud PBX system. Due to the University's Wi-Fi network design not covering all areas within buildings, users experience continuous switching between mobile networks and Wi-Fi, even when inside buildings. This may affect the Cloud PBX system usage for True network users, resulting in inability to hear the speaker's voice during calls within office building areas.

How to Adjust Connection Settings for More Stable Cloud PBX Performance!

- Inside Buildings: Disable True mobile network and connect to University Wi-Fi network.
- Outside Buildings: Re-enable True mobile network connection.

The infographic is set against a dark blue background. At the top left, a yellow banner reads 'Instructions for...'. Below it, the main title 'Using Cloud PBX System for true Mobile Network Users' is displayed in large, bold, yellow and white text. In the top right corner, there are three logos: KMUTT, the University of the Pacific, and the Computer Center. A blue speech bubble with a white exclamation mark contains the subtitle 'How to Adjust Connection Settings for More Stable Cloud PBX Performance!'. Below this, an isometric illustration of a building is shown. To the right of the building, two sections provide instructions: 'Inside Buildings' (Disable True mobile network and connect to University Wi-Fi network) and 'Outside Buildings' (Re-enable true mobile network connection). A smartphone on the right shows the 'Yeastar Linkus Mobile Client' app. A woman is pointing at the 'Outside Buildings' section.

Instructions for...

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How to Adjust Connection Settings for More Stable Cloud PBX Performance!

Inside Buildings
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Outside Buildings
Re-enable true mobile network connection.

Yeastar Linkus Mobile Client